171 East Liberty St., Suite 250,
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☎ 1-866-315-0142
✉ support@jumptools.com
www.jumptools.com

Custom Domain Name Setup

What is a domain name?
A domain name is a unique label which identifies a website from all the other websites on the internet. Computers use a sequence of numbers to identify themselves while we find words much easier to remember, which is why we use domain names for websites.
DNS (Domain Name System) links a domain name (such as www.johndoe.com) with an IP address (such as 206.246.124.223).

Why do I need a domain name?
Domains are important because:
- it gives your business credibility and looks more professional
- they help you describe your business and build your brand
- they improve your search engine results

How do I get a domain name?
You can purchase a domain name through Jumptools or via a third-party domain registrar.

The benefits of registering the domain with Jumptools are:
- Simplicity: enter your registered domain name in the domain settings and publish – you're done!
- Support: your website and domain can be supported by the same team. No need to call multiple numbers
- Control: you can manage your domain settings at any time

What if I have already registered a domain with a third-party domain registrar?
If you are using custom domain name (i.e www.johndoe.com) you will need to change the Address Record (also known as an *A Record*) for your domain to point to Jumptools' hosting servers.
Changing the A record of your domain will need to be done through your domain's registrar.
You can perform this change through your domain provider administration panel, usually under the DNS settings. If you are not sure we recommend you to contact your domain provider's support to do so.

The IP address you need to register as your domain's A record is: **206.223.170.231**

I own multiple domain names, can I link them all to my site?
First, choose your main domain name which you would like to use as your primary domain. Then enable domain forwarding for all your secondary domains so that they direct traffic to your main domain name. We recommend that you forward your secondary domains to your primary domain as a best practice for search engine optimization.
If you need help turning forwarding on, please contact your domain provider**s** support.

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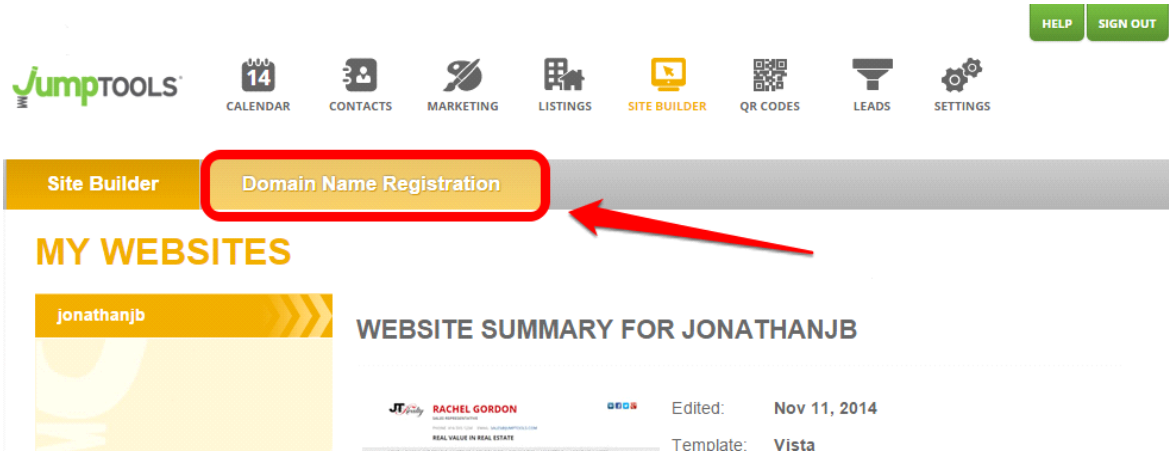
When does my domain name become active?

Once you have registered a domain name with Jumptools or set-up your DNS settings (cf A Record) with your external domain provider you will need to add your domain name to the domain settings box in Step 1: General Information. For the changes to become active you will need to publish your website in Step 4: Preview/Publish. The changes usually take around 24 hours but could be up to 72 hours before propagating across the internet.

PURCHASE YOUR DOMAIN WITH JUMPTOOLS – TUTORIAL

1. From the **ClientClick** administration panel, click on **Site Builder**. From there, two ways exist to create your own domain name:

A - From the top of your screen select the **Domain Name Registration** tab next to **Site Builder**



B - OR Click on **Edit**, go to **General Information** and select **Domain Name Registration**

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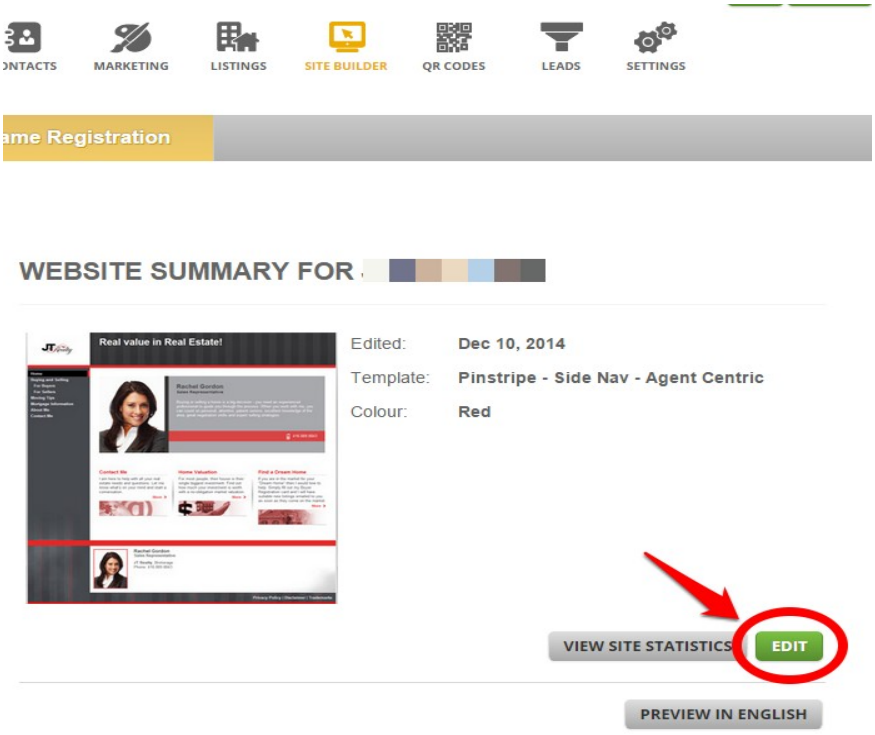

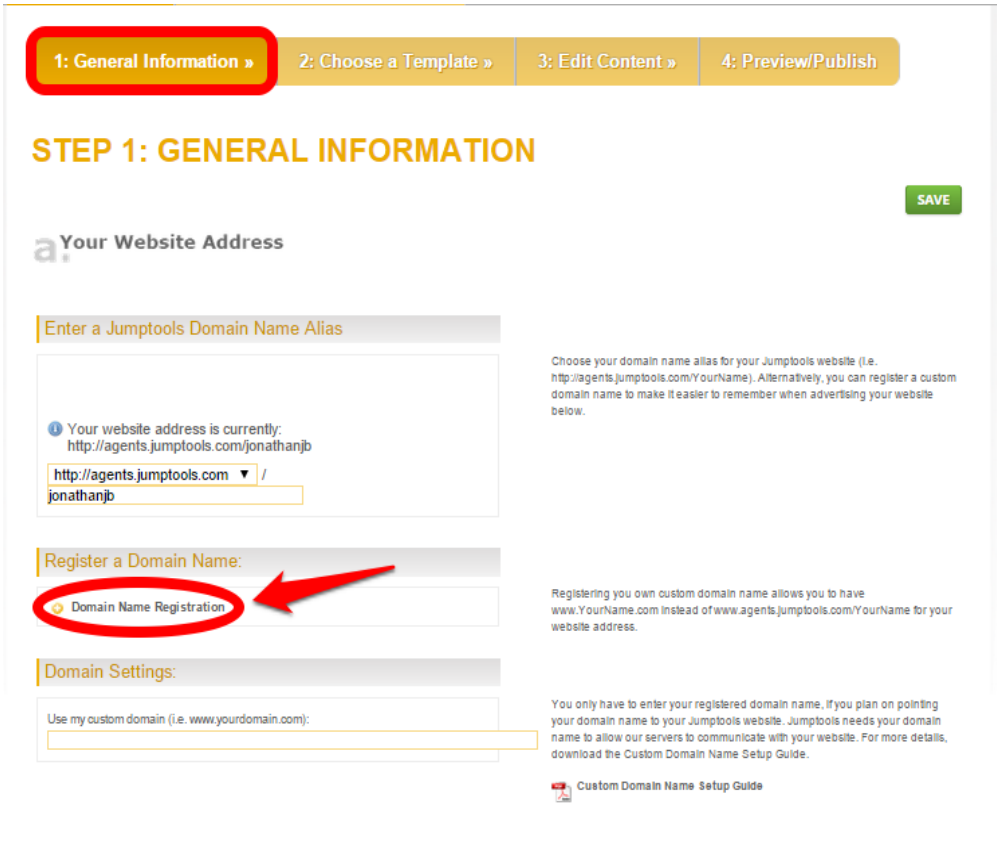

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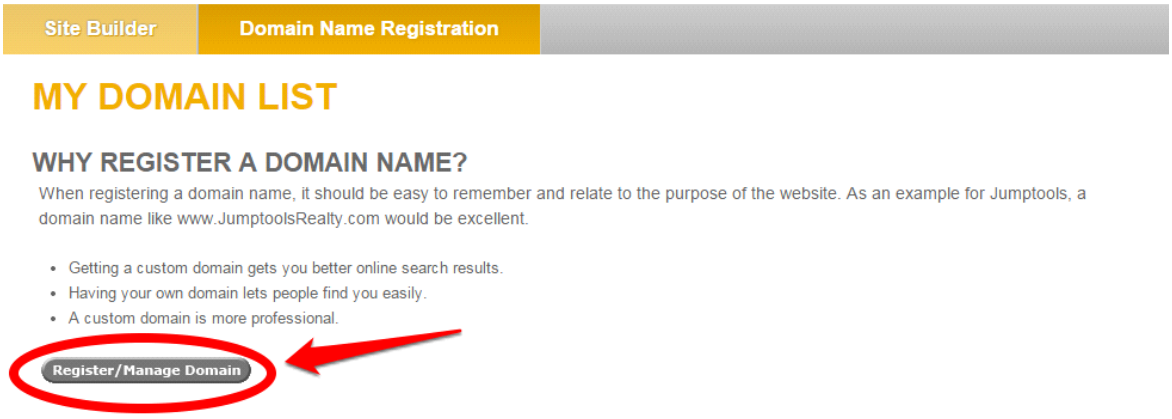
2. Select **Register/ Manage Domain** > **Register a Domain Name**



3. Type in your custom domain name and choose an extension and click on **Search** to make sure that the domain you have chosen is available

Note: .ca is the Canadian top-level domain name; .com is for commercial entities; .net is for organizations dealing with networking technologies; .org is for non-profit organizations.
.ca and .com are the most commonly used for real estate websites

4. Check under Status to see if your domain name is available. Under **Registration Length** select for how long you want to buy your custom domain name (from 1 year up to 5 years). Then click on **Register a Domain Name** to process to the payment. Accept terms and conditions on the next page, then **Submit** (For .ca registrations select **Canadian Citizen** as **Registrant Type**, then type in your **Registrant**)

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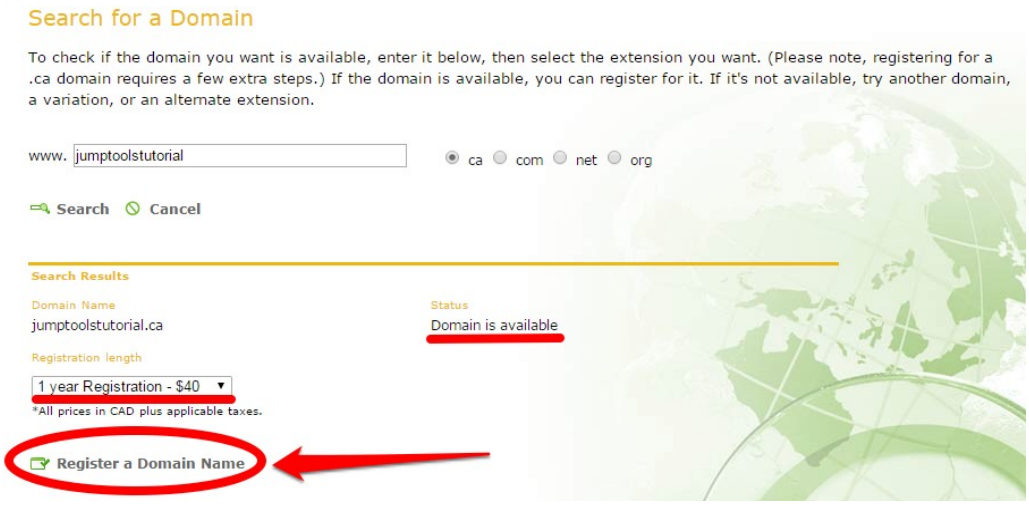
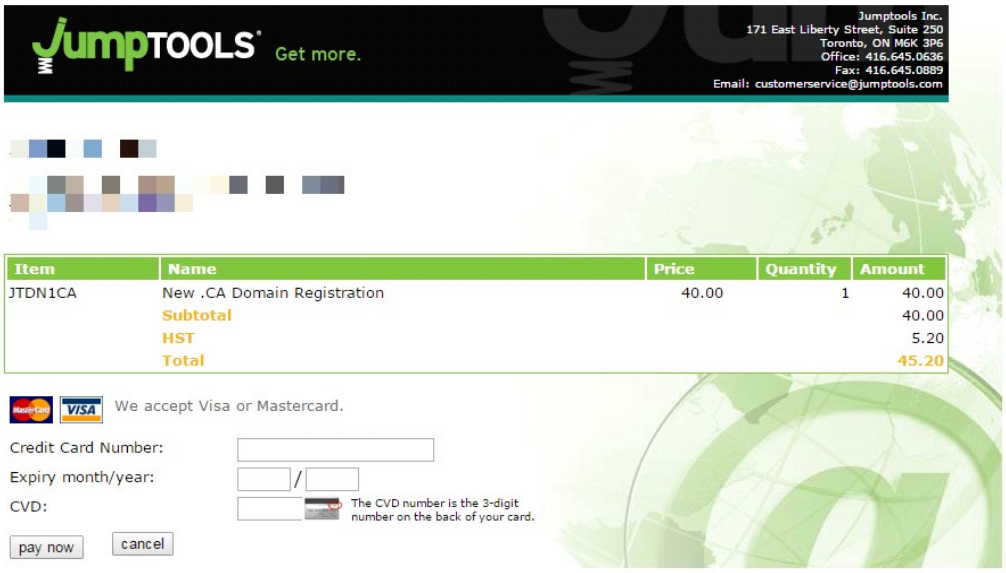


5. Confirm the **Registrant information** and the **Billing address** information on the next two page

6. Proceed to the payment with VISA or MASTERCARD. Once complete, the invoice will be automatically issued to you via email



Congratulations, you now own your custom domain name!

Still need help? Call or email Jumptools® Support
1-866-315-0142 / 9:00am - 6:00pm / Monday - Friday
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